January 26, 2010

Dear Medicaid Prescriber:

The West Virginia Department of Health and Human Resources, Bureau for Medical Services (BMS), is pleased to announce the opening of the MedWeb Clinical Web Portal.

MediWeb will support you in the coordination of care for your Medicaid patients by enabling you to view two years of medical claims history including pharmacy, diagnosis and inpatient and outpatient procedure claims. Additionally, prior authorization requests can be submitted directly to the Rational Drug Therapy Program via the MediWeb Portal.

In the second quarter of 2010, MediWeb will go live with an e-prescribing component, which will give you one-stop access to medical and pharmacy claims history, prior authorization requests and electronic prescribing via the Surescripts® network. The electronic prescribing software, WVeScript, can be used for all of your patients and will not be limited to those covered by West Virginia Medicaid. We are appreciative of the care you provide for Medicaid members and believe these applications of health information technology will provide additional support for your efforts.

MediWeb access is available at no cost to you and requires no special software or equipment. All you will need for access is an internet connection, your MediWeb user ID and password.

An information packet is included with this letter to assist you with registration and access to MediWeb.

The MediWeb database is HIPAA compliant and meets all federal and state requirements for protecting personal health information.

If you have questions regarding MediWeb user access or need technical assistance, you may contact our technical vendor, Health Information Designs, Inc., at 1-866-205-4834.

If you have questions regarding administrative policies or procedures relating to MediWeb, please contact Vicki Cunningham by phone at 304-558-6541 or e-mail at Vicki.M.Cunningham@wv.gov.

Sincerely,

Vicki M. Cunningham, R.Ph.
Drug Utilization Review Coordinator

Attachments